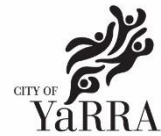


Yarra Home Energy Upgrades

Expression of Interest



Section 1: About you

Please complete this form to express your interest in receiving a Yarra Home Energy Upgrades subsidy of up to \$3,000 to make your home more comfortable in hot and cold weather, install solar, electrify, or improve energy efficiency.

To be eligible for this program, you must be a holder of an eligible concession or health care card living in the City of Yarra.

Rental property owners and community housing providers can also apply on behalf of an eligible tenant. This paper form is designed for residents to complete. If you are a rental provider or community housing provider, please use the online form at www.yarracity.vic.gov.au/energy-upgrades.

If you need assistance filling out this form, please call Yarra Council on 03 9205 5555. For interpreter services, call 03 9280 1940.

1) Which of the following best describes you?

- Homeowner
- Renter
- Community housing resident

2) If you live in community housing – Name of your community housing organisation

3) Your contact details

First name _____ Last name _____

Phone number _____

Email _____

Street address _____

Suburb _____ Postcode _____

4) Would you need interpreter assistance to participate in this program?

- Yes
- No

5) If yes, what language?

- Arabic
- Cantonese
- Greek
- Italian
- Mandarin
- Vietnamese
- Other - Write In: _____

6) Do you or someone living in your home have one of the following eligible concession cards?

- Centrelink Pensioner Concession Card
- Veterans' Affairs Pensioner Concession Card
- Centrelink Health Care Card
- Veterans' Affairs Gold Card for All Conditions
- Veterans' Affairs Gold Card War Widow/er or TPI
- Veterans' Affairs Gold Card POW & EDA



You will need to show your eligible concession card to receive a home energy assessment and subsidy.

- Yes
- No

7) How would you like to provide evidence of your eligible concession card?

- Provide it now – attach a copy to this form
- Provide it later

Send a photo of your eligible concession card to:

- **By email**
info@yarracity.vic.gov.au
- **By mail**
Attn: Sustainability team
Yarra City Council
PO Box 168
Richmond VIC 3121
- **Attach a copy to this form**
- **Show your card in person**
Richmond: Richmond Town Hall customer service, 333 Bridge Road
Abbotsford: Collingwood Town Hall, 140 Hoddle Street
We will make a copy to attach to this form.

If you need help, please call 03 9205 5555.

For interpreter services, please call 03 9280 1940.

Section 2: About your home

These questions ask about your home. If you don't know, simply leave it blank.

You will receive a home energy assessment as part of this program which will provide more information.

8) Which of the following best describes your home?

- Freestanding house
- Semi-detached or row house
- Townhouse
- Unit , flat or apartment (3 storeys or less)
- Unit , flat or apartment (4-8 storeys)
- Unit , flat or apartment (9 storeys or more)
- Other - Write In: _____

If you are renting or living in community housing, we will need your landlord or community housing provider's permission to install upgrades.

You do not need your landlord's permission to receive the home energy assessment.

We can help you with a letter template you can send your landlord.

We may be able to talk to your community housing provider or landlord to tell them about the program.

9) Have you already talked to your landlord or community housing provider about this program?

(This is not required to submit your expression of interest.)

- Yes, and they are supportive
- Yes, but their support is uncertain
- No

10) Do you know if your home already has any of the following?

	Yes	No	Don't know
Solar			
Reverse cycle air conditioning			
Heat pump hot water system			
Ceiling insulation			
Well sealed doors and windows			
Wall insulation			
Under floor insulation			

11) Is there anything else you'd like to tell us about the energy efficiency of your home? (optional)

Section 3: Additional subsidies for people with a health condition

If you or someone in your home receives support services for a health condition that puts you at risk from extreme heat or cold, you may be eligible for Yarra's **Climate Safe Rooms** pilot program, to receive up to \$10,000 in energy upgrades at no cost to you, to upgrade a room in your home so it stays a comfortable temperature on hot and cold days.

Examples of eligible health conditions include:

- severe persistent asthma
- cardiovascular disease
- cerebral palsy
- chronic obstructive pulmonary disease (COPD)
- diabetes, fibromyalgia
- motor neuron disease (MND)
- kidney disease
- lupus
- lymphedema
- multiple sclerosis (MS)
- Parkinson's disease
- polio / post-polio syndrome
- quadriplegia / paraplegia
- severe respiratory disease
- rheumatoid arthritis or other severe musculoskeletal condition
- scleroderma
- or another medical or mental health condition that puts you at risk from extreme heat or cold, as confirmed a medical professional or community health professional.

12) Do you or someone in your home receive support services for a health condition that puts you at risk from extreme heat or cold?

If you are eligible for the Climate Safe Rooms pilot program, you will need to provide confirmation from a medical or health professional that you meet the health condition eligibility criteria.

You do not need to disclose your health condition to us.

- Yes - I would like to be considered for Climate Safe Rooms also. Please complete section 3.
- No – Skip to section 4.
- Unsure - Please contact me so I can find out more. (Skip to section 4.)

Climate Safe Rooms program additional information (optional)

This section asks for additional information so you can be considered for the **Climate Safe Rooms** program, to receive energy upgrades up to \$10,000 to upgrade one room in your home so it stays a comfortable temperature in hot and cold weather.

Eligible residents can participate in either Yarra Home Energy Upgrades or Climate Safe Rooms.

If you receive a place in the Climate Safe Rooms program, you will be part of Climate Safe Rooms instead of Yarra Home Energy Upgrades.

In this case, our project partners will discuss this with you and ask you which program you want to join.

By completing this section, you will be considered for both programs if you meet the eligibility criteria.

For Climate Safe Rooms, you will need to provide evidence that you meet the health condition eligibility criteria, confirmed by a medical or health professional.

1. Complete the health condition eligibility confirmation letter template attached to this form.
2. Ask your medical or community health professional to sign this letter to confirm you meet the health condition eligibility criteria.
3. Return the completed form (instructions below).

Health professionals able to confirm eligibility include:

- General Practitioners or Community Health Professionals with knowledge of your health condition.

Community Health Professionals include:

- community nurses
- case managers
- allied health staff
- social workers
- service facilitators.

13) How would you like to provide your letter of health eligibility?

- Provide it now – please attach to this form.
- Provide it later (instructions below).

Please send your health condition eligibility confirmation letter to:

- **By email**
info@yarracity.vic.gov.au
- **By mail**
Attn: Sustainability team
Yarra City Council
PO Box 168
Richmond VIC 3121
- **Attach to this form**
- **In person**
Richmond: Richmond Town Hall customer service, 333 Bridge Road
Abbotsford: Collingwood Town Hall, 140 Hoddle Street

If you need help, please call 03 9205 5555.

For interpreter services, please call 03 9280 1940.

14) Does your home have at least one room that stays a comfortable temperature on hot and cold days, and is affordable to heat and cool?

- Yes
- No

If there is a waitlist for the Climate Safe Rooms program, we may give priority to people who have additional risk factors.

Because this is a pilot program, we may also give priority to including people in a range of different circumstances.

By answering these optional questions, you are helping us to know more about your situation.

15) Age range (optional)

- 18-24
- 25-34
- 35-49
- 50-64
- 65+
- Prefer not to say

16) Do you identify with any of the following? (optional)

- Aboriginal
- Torres Strait Islander
- Person with a disability
- Person with limited mobility (e.g. use a wheelchair / need assistance moving around / confined to bed)
- Carer
- Speak a language other than English at home
- None of these
- Prefer not to say

17) Who lives with you in your home? (optional)

- Other people (adults and children)
- Another adult(s), no children
- A child/children (I am the only adult)
- I live alone
- Prefer not to say

18) Are any children living at your home under the age of 5? (optional)

- Yes
- No
- Prefer not to say

Section 4: Permission to contact you

In this section we ask for permission to contact you and use your information for this program.

Your personal information will be managed in accordance with our privacy policy and will not be disclosed to any other third party without your consent, unless required or authorised by law. You can contact Yarra Council for access to and/or amendment of the information recorded.

19) How did you hear about this program?

- Council newsletter
- Social media
- Council website
- Event
- Another organisation
- Flyer or poster
- Word of mouth
- Other - Write In _____

20) Please tick to accept the terms and conditions below to enable our project partner to contact you about the program.

- I consent to the information in this form being provided to Yarra City Council's Yarra Home Energy Upgrades project partner, a trusted organisation appointed by Yarra Council, for the purposes of the Yarra Home Energy Upgrades pilot program. **(REQUIRED)**
- I consent to the information I provide to the Yarra Home Energy Upgrades project partner being shared with Yarra Council, and information I provide to Yarra Council being shared with the project partner, for the purposes of the Yarra Home Energy Upgrades pilot program. **(REQUIRED)**
- I agree to be contacted for the purposes of the Yarra Home Energy Upgrades pilot program. **(REQUIRED)**
- I agree to complete a follow-up survey at the end of the pilot program. **(REQUIRED)**
- I agree to be contacted by Yarra Council periodically in the 1-2 years after the pilot program, to help Council learn from this program **(OPTIONAL)**

21) Would you like to receive Yarra Council's monthly sustainability e-newsletter, Yarra Environment News? (optional)

If you answer yes, please ensure you have provided your email address in this form.

- Yes
- No

Please return your completed form to:

- **By email**
info@yarracity.vic.gov.au
- **By mail**
Attn: Sustainability team
Yarra City Council
PO Box 168
Richmond VIC 3121
- **In person**
Richmond: Richmond Town Hall customer service, 333 Bridge Road
Abbotsford: Collingwood Town Hall, 140 Hoddle Street

If you need help, please call 03 9205 5555.

For interpreter services, please call 03 9280 1940.

Thank You!

Thank you for expressing your interest in the Yarra Home Energy Upgrades pilot program.

We are now accepting expressions of interest for energy upgrades starting in January 2025.

Our project partner will contact you in January.

There are a limited number of places in this pilot program.

If places are full, you will be notified that you have been placed on the waitlist, and contacted if a place becomes available.

You can also get in touch with us at climateemergency@yarracity.vic.gov.au or on 03 9205 5555.

More information about the Yarra Home Energy Upgrades pilot program:

www.yarracity.vic.gov.au/energy-upgrades



Yarra City Council Climate Safe Rooms Pilot Program

Template Letter Confirming Eligible Health Condition

Please give this information to your medical or community health professional and ask them to complete the template letter on the next page.

Information for medical and health professionals

Yarra's Climate Safe Rooms pilot program will provide free energy upgrades worth up to \$10,000 to eligible residents, to upgrade a room in their home so it stays a comfortable temperature on hot and cold days.

Eligible residents include concession card and health care card holders in Yarra **who currently receive support services for an existing chronic health condition that puts them at risk from extreme heat or cold.**

Participants will receive energy upgrades to improve one room in their home with tailored upgrades such as insulation, draught proofing to seal gaps and cracks, reverse cycle heating and cooling, a small solar system to offset the costs of heating and cooling, and more.

Examples of eligible health conditions include:

- severe persistent asthma
- cardiovascular disease
- cerebral palsy
- chronic obstructive pulmonary disease (COPD)
- diabetes
- fibromyalgia
- motor neuron disease (MND)
- kidney disease
- lupus
- or other medical or mental health condition that puts you at risk from extreme heat or cold, as confirmed a medical professional or community health professional.
- lymphedema
- multiple sclerosis (MS)
- Parkinson's disease
- polio / post-polio syndrome
- quadriplegia / paraplegia
- severe respiratory disease
- rheumatoid arthritis or other severe musculoskeletal condition
- scleroderma

Applicants do not need to disclose to the project team what their eligible health condition is.

Health professionals able to confirm eligibility include:

- General Practitioners or Community Health Professionals with knowledge of the applicant's health condition.

Community Health Professionals include:

- community nurses
- case managers
- allied health staff
- social workers
- service facilitators.

Please complete the attached template letter to certify that the applicant meets the health eligibility criteria for the Climate Safe Rooms pilot program.

Yarra City Council Climate Safe Rooms Pilot Program
Letter confirming eligible health condition

Date _____

Attn: Yarra Council Climate Safe Rooms pilot program

This is to certify that _____ meets the health condition
(applicant name)
eligibility criteria for the Yarra Climate Safe Rooms pilot program, and is currently receiving support
services for an existing chronic health condition that puts them at risk from extreme heat or cold.

I am a medical professional or community health professional with knowledge of the applicant's
health condition.

Signed _____

Name _____

Organisation _____

Email _____

Phone _____